

PPG navigation health check



A discussion based tool to help members review their PPG. This health check is designed to help members identify what is working well in their PPG, to establish actions for the future and areas where they would like help. This health check can be facilitated by Dudley CVS and Dudley CCG staff to help guide discussions.

Well run

Score

(1 – isn't so good at, 5 – PPG performing really well)

Our PPG has collectively agreed aims and values.

Our PPG has a written set of rules which is collectively agreed eg Terms of reference/constitution.

Our PPG meetings are held regularly.

Our PPG meetings are well organised.

Our PPG members know what we want to achieve and we get things done.

Our PPG makes decisions together.

Our PPG has members with a good range of skills and experiences.

Our PPG has appropriate policies and processes in place eg manage confidentiality, conflicts of interest, child protection.

Our score

/40

What we will do to improve our score:

We would like help with:

Inclusion

Score

(1 – isn't so good at, 5 – PPG performing really well)

Our PPG has a good understanding of our patient population needs.

Our PPG reflects the diversity of our patient population.

Our PPG makes it easy for people to take part in meetings and activities eg accessible information and venue, diverse meetings times, welcoming environment etc.

Our PPG members feel confident to challenge discrimination.

Our score

/20

What we will do to improve our score:

We would like help with:

Communication and promotion

Score

(1 – isn't so good at, 5 – PPG performing really well)

Our PPG uses different communication tools to promote who we are and what we do eg newsletters, face-to-face, twitter, facebook, blog posts etc.

Our PPG gathers opinions from our patient population

Our PPG members know how to get hold of each other, other PPGs and staff at Dudley CCG.

Our score

/15

What we will do to improve our score:

We would like help with:

Being Influential

Score

(1 – isn't so good at, 5 – PPG performing really well)

Our PPG members understand the role and purpose of the Patient Opportunities Panel (POPs) and how to get involved

Our PPG members feel we can influence our own general practice

Our PPG members feel we have a voice at POPs

Our PPG has a clear understanding of what we can influence

Our PPG knows what we want to influence

Our score

/25

What we will do to improve our score:

We would like help with:

Working with others

Score

(1 – isn't so good at, 5 – PPG performing really well)

Our PPG has an understanding of other local organisations that could help us and who we could work with.

Our PPG has good relationships with our GPs, practice staff and patients

Our PPG shares information with other PPGs, POPS and Dudley CCG

Our PPG is well networked

Our PPG is open to working with others in open and inclusive ways

Our PPG is aware of what value we can bring to patients, GPs, practice staff and Dudley CCG

Our score

/30

What we will do to improve our score:

We would really like help with:
