

Dudley's Multi-Specialty Community Provider(MCP): The View from Primary Care

Presentation to Market Event, 19 January 2017

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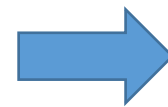
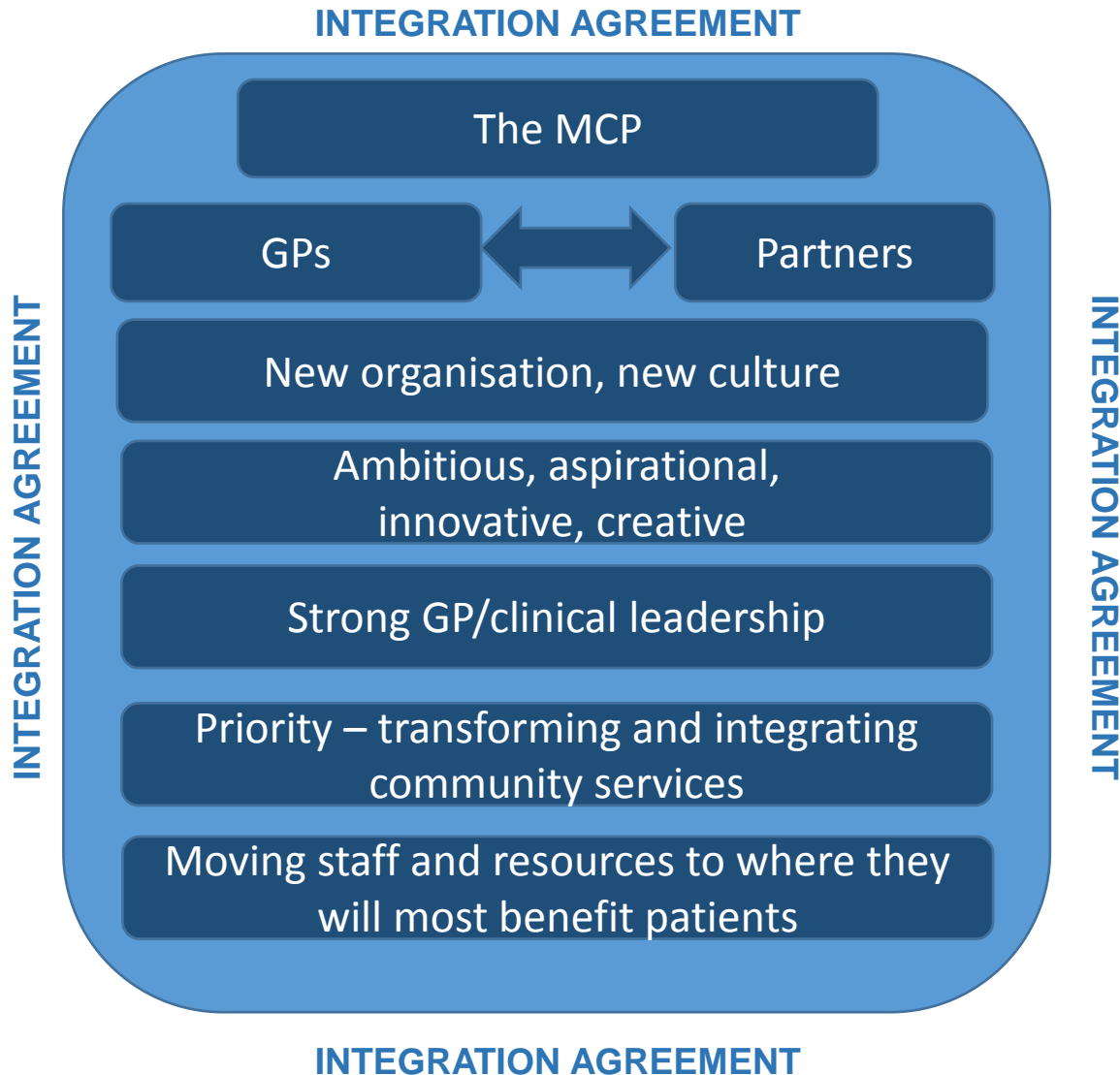
What do Dudley GPs think about the MCP?

- Dudley GPs believe the MCP is the right model for our patients – we are passionate about partnership
- Now is the right time to be ambitious
- We are already transforming primary care – with the right partners in the MCP we can go further and faster, especially on integrating community services
- The MCP will be a new organisation, with a new culture, where innovation and creativity can thrive

Our Aspirations for the MCP

- To lead transformation of health, care and voluntary organisations
- Working together in a new partnership to improve outcomes for patients
- Community services transformed and better integrated with well supported, sustainable primary care
- A significant shift of activity from hospital to community settings, supported by transfer of staff and other resources
- Strong GP/clinical leadership

Our Vision of the MCP



- Safe, high quality, sustainable health and care services in Dudley
- More joined up working, more effective use of resources and improved demand management
- Better care and better health outcomes for patients
- A more engaged population – active health citizens rather than passive consumers
- An attractive place for the best health and care professionals to work

Some of Our Recent Achievements

- Practice development supported by CCG to embed culture of change and encourage transformation
- Multi Disciplinary Teams (MDTs) in all practices
- Joint care planning process with patients
- Dudley Quality Outcomes for Health Framework - delivering outcomes-based primary care focussed on access, continuity and co-ordination
- Common IT system across all practices (EMIS) with shared record approach
- Collaborative of practices signed up to MOU preparing primary care for MCP

Real People Making a Real Difference...

NEW MODELS OF CARE
**PATIENT-CENTERED
SERVICES IN DUDLEY**

<https://www.youtube.com/watch?v=HmJuVVUga0g>



Key Messages from our Practices

We share the MCP's aims and objectives and we are excited about what we can achieve in partnership

The MCP will be a new organisation with a new culture; ambitious, creative and innovative

Significant GP/Clinical leadership is crucial

Flexibility needed to allow partial and full integration

Partners need to be prepared to adapt and evolve through the life of the MCP

Transforming community services is #1 priority

We need a range of partners who can offer different specialities and expertise

Key enablers include high quality IT support

What Happens Next

We look forward to continuing our conversation with you later today

Over the coming weeks, GPs will be leading a process to engage with potential partners – we will contact you

If you want to contact us please use our dedicated email address and phone number only:

- **MLCSU.dudleyprimarycare@nhs.net**
- **07809 320239**

And Finally...

innovation transformation
patients
partnership
bespoke creative
culture
ambition

community

integration care
GPs
new leadership
together
aspirational