

Dudley CCG Disclosure Log

December 2016

Request reference: RFI0577
Response date: 05.12.2016
Request:

Oral Nutritional Supplements as a proportion of your total annual drugs spend.

Response

Request reference: RFI0578
Response date: 21.12.2016
Request:

Continuing Healthcare Services (e.g. End-of-Life and Complex Care) being provided to Service Users in their own home, High Acuity and Live-in Care Services

- Is the above service provided in-house or contracted out to an external supplier(s); and if externally outsourced:
 - Who were the suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages?*
 - Contract values of the above framework/contract (and any sub lots), year to date
 - Start date & duration of framework
 - What is the nature of the service/s provided?
 - Is there an extension clause in the framework/contract and, if so, the duration of the extension?
 - Has a decision been made yet on whether the framework/contract are being either extended **or** renewed?
 - Who is the senior officer (outside of procurement) responsible for this contract or service provision?
 - If no contract/ framework is in place confirmation that these services are conducted in-house or outsourced to a third party provider

Response

Request reference: RFI0579
Response date: 21.12.2016
Request:

Please confirm whether the monies that Dudley CCG received to deliver the LTP, access and waiting time standards for eating disorders, and CYP IAPT have been included within the figures given for the total CAMHS spend.

Response

Dudley CCG Disclosure Log

December 2016

Request reference: RFI0580
Response date: 08.12.2016
Request:

Criteria patients need to meet in order to be to be referred for bariatric surgery.

- 1) What criteria do patients need to meet in order to be to be referred for bariatric surgery in your Clinical Commissioning Group (CCG) area?
- 2) Will these criteria change or stay the same going forwards into financial year 2017?
- 3) If they change what will the new criteria be?
- 4) Will your CCG's 2017 bariatric surgery criteria be in line with the National Institute for Health Care Excellence (NICE's) latest clinical and quality standard guidelines for bariatric surgery?
- 5) If any, what additional criteria will patients in your CCG's area have to meet in order to be referred for bariatric surgery over and above those set out in the NICE quality standards?
(For example; a 10% weight loss prior to referral).
- 6) Does your CCG fund tier 3 weight loss programmes within the area?
- 7) How many patients were referred by your CCG for bariatric surgery in the last financial year (year end 2015)?
- 8) How many have you referred to date in 2016?
- 9) Does your CCG keep records as to how many of the patients referred for bariatric have type 2 diabetes? If these are recorded can you please supply figures for year end 2015 and to date 2016?

Response

Request reference: RFI0581
Response date: 29.12.2016
Request:

Contract information relating to Banking Services, Audit Services and Card Processing Services.

Please send me contract information relating to Banking Services, Audit Services and Card Processing Services. If you do not understand what each of these mean please see below:

- * Banking Services- contract information relating to the organisation banking services.
 - * Audit Services (Financial) – contract relating to internal and external audit services.
 - * Accountancy – Contracts relating to TAX advisory services.
 - * Card Processing Services - this is a contract the organisation may have that relates to the use debit/credit cards used by staff to make payments to suppliers. This also includes procurement cards.
 - * Merchant services- this is a contract where by people make payments to the organisation via a machine or terminal. This also includes machines that have chip and pin and contact less
1. Contract Category: Please see select from the categories provided; Banking Services; Financial Audit Services; Card Processing Services

Dudley CCG Disclosure Log

December 2016

2. Existing Supplier Name for each contract
3. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.
4. Annual Average Spend for each contract
5. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
6. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
7. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
8. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provided, please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY
9. Contact Details: I require the full contact details of the person within the organisation responsible for this particular contract.
10. Notes: Please provide me with any further information with regards to this contract this could include any contract extension available as well as information on renewals or plans for future tenders.

Response

Request reference: RFI0582
Response date: 22.12.2016
Request:

Funding and referral data on CAMHS.

Detailed questions is response attached.

Response

Request reference: RFI0583
Response date: 04.01.2016
Request:

The number of people in the CCG diagnosed with Myalgic Encephalomyelitis/Chronic Fatigue Syndrome (M.E.)?

1. How many people in the CCG are:
 - a. Diagnosed with myalgic encephalomyelitis/chronic fatigue syndrome (M.E.)?
 - b. Estimated to have M.E.?

Dudley CCG Disclosure Log

December 2016

2. Are there specialist local services for people with M.E. commissioned within the CCG?
If yes:
 - a. What services are commissioned?
 - b. How much does it cost annually to run each service?
3. What other local services are people with M.E. directed to after diagnosis?
4. Have people diagnosed with M.E. in the locality been referred to out-of-area specialist M.E. services? If any:
 - a. How many were referred?
 - b. What was the overall cost to the CCG for the out-of-area provision of specialist services for people with M.E.?

Response

Request reference: RFI0584
Response date: 09.12.2016
Request:

NHS improvement Agency Rules (20 November 2015): how many times have you reported service closure of:

- elective pathway
- effect on the patient experience
- occurrence of serious harm due to staffing levels

Response **FOI was recinded by requester.**

Request reference: RFI0585
Response date: 20.12.2016
Request:

1. How many stages of clinical triage do you have for a dermatology referral letter, when the GP has recommended that they need to be seen under an 18-week consultant service?
2. For routine dermatology referrals at your trusts, what is the typical waiting time for first appointment for a patient presenting with mild to moderate plaque psoriasis?
3. Do you have a GP triaging system and/or a GPSI or consultant led triaging system for dermatology referrals?
4. In 2015, how many dermatology referrals were inappropriately sent to secondary care or community services for excluded skin condition criteria?

Response

Request reference: RFI0586
Response date: 13.01.2017
Request:

Dudley CCG Disclosure Log**December 2016**

1. Please list all telehealth/ telemedicine services or programmes your trust/ CCG has commissioned or been involved in trialling/ rolling out in the last four years.
2. For each, please give the following details
 - a) When they were commissioned
 - b) How many patients used the services?
 - c) Are the services are still running?
 - d) Please name the telehealth / telemedicine provider that was contracted to provide the service
 - e) How much did your CCG/ Trust spend on this service
 - f) Was any assessment made of the success of the service? If so, please provide details of what the assessment found.
3. Have you commissioned Tunstall Ltd to provide any telehealth / telemedicine service?
4. If you have commissioned Tunstall Ltd to provide telehealth / telemedicine services:
 - a) Which services did you contract them for?
 - b) Are these services still running?
 - c) How much were Tunstall Ltd paid?
 - d) Was any assessment made of the success of the service? If so, please provide details of what the assessment found.

Please provide answers to the following for each of the years 2014,2015 and 2016.

5. How many GP surgeries exist in your area?
6. Of those, how many have offered video consultations to patients?
7. How many still offer them?
8. For each of the years 2014, 2015 and 2016 please give the following figures:
 - a) How many GP consultations of any kind took place
 - b) Of these, how many were carried out over skype/ other videoconferencing services? (Please give the name of the programme or programmes used, eg Skype, VaaS.)
 - c) What was the average length of a video consultation?
 - d) Who is the service provider for your video consultations?
 - e) How much have they been paid?
 - f) Was any assessment carried out on the success/ uptake/ impact of videoconferencing services? If so please give details of what was found.
9. Do you have plans to trial or use Giraff robots? If so, please provide the following details:
 - a) How many devices will you trial or use
 - b) What will the trial cost?
 - c) When will it be launched?
10. Do you have plans to trial or use telepresence robots in dementia services or for those suffering from dementia?
 - a) If so, how many?

Dudley CCG Disclosure Log

December 2016

- b) What will the trial cost?
- c) When will it be launched?

Telehealth or Telemedicine is the use of technology provided by the NHS to patients, in order that the patient can carry out self- monitoring, use the technology to communicate with a healthcare provider.

In the context of dementia care it is used to try and assist dementia sufferers to live independently, by monitoring them in their homes and assisting them with daily tasks.

11. Please provide details of all telehealth/ telemedicine/ telecare services you offer dementia patients?
12. Please name all services and/or devices which have been provided.
13. For each service/ device provided, please
 - a) Name the provider or manufacturer
 - b) State how much the provider or manufacturer was paid to provide the devices
14. How many patients are diagnosed as suffering from dementia in your area?
15. Of those, how many dementia patients have been provided with telehealth / telemedicine services?

Response

Request reference: RFI0587
Response date: 16.01.2017
Request:

Rapid Specialist Opinion system.

1. Does this CCG use a system, for example, a Rapid Specialist Opinion system to review patient referrals from GPs to hospital specialists?

If yes:
 - a) How long has this system been in place for,
 - b) What consultation was undertaken before the decision to implement this system was made,
 - c) What company is used to carry out the review of the referral?
If no:
 - a) Do you have any plans in place to implement a Rapid Specialist Opinion system, or other system to review GP referrals to specialists?
 - b) What are the details of the plan?
2. What is your policy for consultation with the public before contacting private companies to run NHS services?

Dudley CCG Disclosure Log

December 2016

3. Do you obtain consent from patients before passing their medical records and personal details to private companies?

Response

Request reference: RFI0588
Response date: 10.01.2017
Request:

1. The total number of IT staff employed by the organisation - 2
2. Please list and provide contact details for the IT senior management team including CIO, IT Director, Head of IT and Infrastructure Architects if applicable
3. Please confirm your current primary storage vendors and replacement/refresh dates.
4. Please confirm your current backup/data recovery vendors and replacement/refresh dates.
5. Please confirm your server vendor and replacement/refresh date
6. Please confirm data centre refresh date.
7. Please confirm the amount of used storage and number of virtual / physical servers.
8. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?
9. Please confirm which hypervisor you are currently using?
10. Total available budget for IT infrastructure for FY16/17 and FY17/18.

Response

Request reference: RFI0589
Response date: 12.01.2017
Request:

- 1) Please provide the names of the acute trusts you contract with (broken down by CCG if you cover more than one area)
- 2) Please provide a list of all services currently provided by those hospital trusts which face being decommissioned or redesigned and the date from which that will be the case.
- 3) Please provide a reason for the change – ie Sustainability and Transformation Planning etc.
- 4) Please provide the contracting value (latest figures are acceptable) for each of those services.

Response

Request reference: RFI0590
Response date: 20.12.2016
Request:

Dudley CCG Disclosure Log

December 2016

The sum of your Oral Nutritional Supplement rebates broken down by month for the past 12 months for all dispensing practices in the Dudley area.

Response

Request reference: RFI0591
Response date: 10.01.2017
Request:

GP out of hours workforce:

1. Could you please tell me the target rota fill rate specified in your out of hours contract, and;
2. Provide the average quarterly rota fill rates for out of hour services (or link to the relevant document where appropriate):
 - a. 2014/15
 - b. 2015/16
 - c. April 2016 to date

Response

Request reference: RFI0592
Response date: 10.01.2017
Request:

1. IT and I&MT structure charts, including all the levels of management and lower level staff members.
2. Could you also include their names and direct contact numbers please.
3. could you also include the projects in all IT departments that are currently taking place, or are going to start in the near future.

Response

Request reference: RFI0593
Response date: 22.12.2016
Request:

Provide the name and address of Healthy Living Pharmacies.

Response

Request reference: RFI0594
Response date: 23.01.2017
Request:

Continuing Healthcare & Care Packages – Team member names and addresses.

Dudley CCG Disclosure Log

December 2016

1. Please provide the name, email address and telephone number for the Senior Continuing Healthcare Manager for Adults services.
2. Please provide the name, email address and telephone number for the Senior Continuing Healthcare Manager for Children's services.
3. Please provide the name, email address and telephone number for Continuing Healthcare Clinical Lead/Chief Nurse for Adults services.
4. Please provide the name, email address and telephone number for Continuing Healthcare Clinical Lead/Chief Nurse for Children's services.
5. Please provide the name, email address and telephone number for the Head of Commissioning for Adults services.
6. Please provide the name, email address and telephone number for the Head of Commissioning for Children's services.
7. Please provide the name, email address and telephone number for the Head of Brokerage for Adults services.
8. Please provide the name, email address and telephone number for the Head of Brokerage for Children's services.
9. Please provide the name email address and telephone number for the Quality Manager for Adults services.
10. Please provide the name email address and telephone number for the Quality Manager for Children's services.
11. Please provide details regarding number of Care Packages requiring ventilator or tracheostomy support within the CCG within the last 12 months for Adults.
12. Please provide details regarding number of Care Packages requiring ventilator or tracheostomy support within the CCG within the last 12 months for Children.
13. Please provide details regarding the number of patients readmitted to hospital/residential/inpatient units due to breakdown of Care Package provisions within the CCG for the past 12 months.
14. Please provide details regarding the number of patients referred outside of the CCG due to lack of complex care provision or breakdown of care package within the past 12 months.
15. Please provide details on the number of care packages currently funded by Personal Health Budgets within the CCG.

Response

Request reference: RFI0595
Response date: 23.01.2017
Request:

Confirm whether or not the CCG has arrangements in place for the commissioning of care for blood and marrow transplantation (BMT) patients who are beyond 100 days following a stem cell or bone marrow transplant.

Response

Dudley CCG Disclosure Log

December 2016

Request reference: RFI0596
Response date: 25.01.2017
Request:

For the CCGs you're responsible for, please can you confirm:

1. How many reports of hospitals breaching the new rules on workload dump have you received from practices? Please can these figures be broken down for each hospital the complaint was made against.
2. What action or sanctions has the CCG enforced so far?
3. Please can you share any documents the CCG has produced setting out its policy for managing inappropriate workload dump by hospitals.

Response

Request reference: RFI0597
Response date: 10.01.2017
Request:

1. Since 2015 has your Clinical Commissioning Group a) restricted b) stopped providing services?
2. If so what were they?
3. If you restricted or stopped providing a service how many people did it treat previously? Can I have that detail for financial year 2013/14 and 2014/15. Can I have that data year by year.
4. Also what was the waiting list for the service at the point it was decommissioned and rationed?

Response

Request reference: RFI0598
Response date: 20.01.2017
Request:

Adult hearing services – see attached Appendix 1.

Response

Request reference: RFI0599
Response date: 20.01.2017
Request:

Breast implant removals.

- 1) How much has your CCG spent on breast implant removal in the last five years?
- 2) Of that amount, how much was spent on removing PIP implants?

Dudley CCG Disclosure Log
December 2016

- 3) How much has your CCG spent on breast implant surgery in the past five years?
- 4) Of that, how many were for psychological reasons and NOT post mastectomy/cancer or severe chest trauma? Is it possible to break down why the surgery was carried out on the NHS?

Response

Request reference: RFI0600
Response date: 30.01.2017
Request:

Treatment of Hidradentis Suppurativa.

1. In the period of financial year to date,
 - a) How many individual funding requests for the usage of Infliximab in the treatment of Hidradentis Suppurativa has the CCG received?
 - b) Of the above, is it possible to say how many have been approved?
2. Are there any gainshare agreements in place between the CCG and a provider (e.g. hospital trust)? If "Yes", then please provide the following details:

Disease area	Provider included in the gainshare agreement	Names of any specific drugs involved	What savings have been made (approximate amount)?

3. Have any gainshare agreements been terminated, and if so which disease areas?

Response