

September 2016

Request reference: RFI0508 Response date: 02.09.2016

Request:

Please can I request the following structures of departments within your Hospital/Trust:

- Finance
- Procurement
- 17
- Corporate Services

Including the names of all Senior band 8a+ staff for each department

Response

Request reference: RFI0509 Response date: 21.09.2016

Request:

- 1) Who is the named person / commissioner responsible for commissioning Tier 3 obesity services within your organisation?
- 2) In the most recent year where figures are available, how many patients were referred to Tier 3?
- 3) Who currently provides your Tier 3 services?

Response

Request reference: RFI0510 Response date: 06.09.2016

Request:

- 1. In October 2013, the National Institute for Health and Care Excellence (NICE) recommended that FCP testing could be used to support clinicians in differentiating IBD from IBS*. Does your CCG currently offer FCP testing as part of their routine clinical practice within primary care?
- 2. How many FCP tests (either point of care (POC) or laboratory based FCP testing) were requested by GPs per practice population within your CCG between 1st April 2015 and 30th March 2016?
- 3. How many of these tests were recorded as positive/high risk?

Response

Request reference: RFI0511



September 2016

Response date: 19.09.2016

Request:

- Where are patients currently referred for diagnosis and treatment of Obstructive Sleep Apnoea
- How many patients are referred annually for sleep diagnostics related to Obstructive Sleep Apnoea
- What is the current waiting time for Sleep diagnostics related to Obstructive Sleep Apnoea
- What is the current waiting time for commencing CPAP therapy related to Obstructive Sleep Apnoea
- How many patients currently are using CPAP therapy for Obstructive Sleep Apnoea

Response

Request reference: RFI0512 Response date: 13.09.2016

Request:

- How much have you spent on employing occupational therapists in the following years;
 1) 2013; 2) 2014; 3) 2015; 4) 2016 i) YTD ii) budgeted?
- How many occupational therapists working within general practices were/are funded by your CCG in each of the following years 1) 2013; 2) 2014; 3) 2015; 4) 2016 i) YTD ii) budgeted?
- What was/is the total amount spent on occupational therapy services in each of the following years 1) 2013; 2) 2014; 3) 2015; 4) 2016 i) YTD ii) budgeted?

Response

Request reference: RFI0513 Response date: 27.09.2016

Request:

Please can I have a organisation structure of all IT, Procurement, Finance and HR services within your Trust, including team name, phone number and team managers name?



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Request reference: RFI0514 Response date: 16.09.2016

Request:

- 1) Are you responsible for commissioning out of hours GP services in your area? (if not please disregard the rest of the FOI)
- 2) What organisation has the CCG contracted to provide out of hours GP services?
- 3) What is the size of the patient population covered by the contracted out of hours provider?
- 4) How many occasions has there been no GP cover in the OOH service provided because of a lack of available GPs, in:
 - a. 2014/15
 - b. 2015/16
 - c. April 2016 to date
- Could you also provide a link to the OOH provider's National Quality Requirement (NQR) achievement reports (or however their contractual Key Performance Indicators are reported), or, if time permits provide these reports for the past 12 months.

Response

Request reference: RFI0515 Response date: 20.09.2016

Request:

1.

- a. What activities has your CCG undertaken to increase cervical screening attendance over the last 2 years (August 2014 August 2016)?
 - (We are looking for an outline of any activities that the CCG has been involved in or led, for example, working with GPs to increase uptake rates in their surgeries, general awareness raising activities to highlight the importance of cervical screening or targeted outreach activities to increase uptake amongst groups who are highly represented amongst non-attenders (e.g. BAME groups, disadvantaged communities, women aged 25-29 or women over 50). We do not need any documentation, but would be grateful for as high level of detail as you are able to give.)
- b. What were the outcomes of those activities?

2.

- a. Are women able to attend cervical screening tests outside of usual working hours (i.e. before 9am or after 5pm) at every GP surgery in your area?
- b. If not, please could you tell us:
- i. The number of GP services where women are able to attend cervical screening tests outside of usual working hours (i.e. before 9am and after 5pm)
- ii. The total number of GP services in your area.



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Response

Request reference: RFI0516 Response date: 06.10.2016

Request:

- 1) Who are the successful AQP Audiology providers from the recent tender?
- 2) Have all providers that bided and were awarded mobilised? Please provide details of those that have/haven't.
- 3) Do the local Acutes offer AQP Audiology?
- 4) Are there any other direct access audiology pathways available for patients over the age of 55 with a non-specialist hearing loss through the acute?
- 5) Is there any block arrangements in place covering Audiology? If yes please provide details (including tariff, number of patients on a pathway)
- 6) What locations are services currently operating from (by provider)? Geographical locations and types of premises (ie, Primary Care premises, GP Practices)
- 7) How many referrals by provider since the start of the new contract? (each month and total)
- 8) Do all providers offer a same day hearing aid assessment & fit pathway?
- 9) What are the waiting times per providers? (see below)
 - Using your latest recorded figures please state the percentage (%) of patients that were seen within the national target waiting time and the time period to which this figure refers for all providers mentioned above.
 - Please confirm the waiting times to the following parts of the pathway:
 - First assessment
 - Fitting

Response

Request reference: RFI0517 Response date: 14.10.2016

Request:

Completed findings of the financial review of Adult Social Care Services carried out by Deloitte.



September 2016

Request reference: RFI0518 Response date: 20.09.2016

Request:

Council's existing contracts relating to facilities management.

A.	Lift Service and Maintenance
B.	Air Conditioning and Ventilation Servicing and Maintenance
C.	Cleaning and Janitorial
D.	Mechanical And Electrical Maintenance
E.	Property Maintenance And Day To Day Repairs

In regards to the types of contracts I have displayed above can you please send the Council's primary contracts? Or can you please send me the contract that are above £1000. Also, so that I understand the information you have provided to me please state information if the Council doesn't have any contract I have stated within this request.

- 1. Contract Type Please use the list I have provided above
- 2. Existing Supplier Please state the supplier for each contract
- 3. Annual Spend- Please can you provide me with the spend for each individual supplier
- 4. Contract Duration- please note if there are any extensions period available and if so what?
- 5. Contract Start
- 6. Contract Expiry
- 7. Contract Review
- 8. Contract Description- a small description of the type of services included within each contract.
- 9. Number of sites covered for each contract e.g. the Council may have a maintenance agreement with a supplier that covers several sites/buildings.
- 10. Can you also send me the contact details of the person within the Council that is responsible for each one of these contract your have submitted.



September 2016

Request reference: RFI0519 Response date: 28.09.2016

Request:

Request in order to obtain information on the volume and gross weekly costs of continuing healthcare funded by the NHS Dudley CCG and provided by non-NHS providers.

CONTINUING HEALTHCARE

NAME OF CCG: DATE OF RETURN:									
Settings	Age group	Number of Continuing Healthcare patients	Gross* Average** weekly fee rates per Continuing Healthcare patient						
Nursing Care in Non-NHS	65+								
care homes (independent sector and local authority, if any)	All Ages								
Residential care in Non-NHS	65+								
care homes (independent sector and local authority, if any)	All Ages								
Care in Non-NHS non- residential settings	65+								
NHS in-house provision of	65+								
continuing healthcare	All Ages								
	65+								
TOTAL	All Ages								

^{*}Gross means the fees paid to providers, gross of any income or contribution from another funding source such as a local authority

Notes: please use this space to provide any explanatory notes you think may be helpful in interpreting the data

^{**}There may different ways of calculating an average. Use the Notes box, below, if you think an explanation would be helpful

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Request reference: RFI0520 Response date: 11.10.2016

Request:

- a) What number and value of contracts were let by competitive tender for NHS clinical services over each of the last three years (2013/14, 2014/15 and 2015/16)? Where a contract is let for multiple years, please provide the appropriate value for that year.
- b) Of the services awarded by competitive tender, what number and percentage were awarded to an incumbent provider?
- c) Of the services awarded by competitive tender, what was their percentage financial value in relation to total CCG spend on NHS clinical services in each of these three years.
- d) For these contracts, how was the requirement under the National Health Service Act 2006 to record information about how the award of all contracts let by the CCG complies with statutory duties under that Act met?

For the first two questions, please also specify the number and value of contracts awarded to either NHS or non-NHS providers.

Response

Request reference: RFI0521 Response date: 14.10.2016

Request:

- 1. The number of current and active Personal Health Budgets and Integrated Personal Commissioning Budgets issued by the CCG.
- 2. The combined value of the Personal Health Budgets and Integrated Personal Commissioning Budgets identified in point 1.
- 3. The percentage of budgets identified in point 1 managed as:
 - 3.1 Direct payment
 - 3.2 Managed account
 - 3.3 Notional budget
- 4. Detail of how budget support is provided (eg through the local authority, main contract brokerage and support agency, framework of brokerage support agencies etc).
- 5. The name of the 3 brokerage and support providers which support the most Personal Health Budget and Integrated Personal Commissioning Budget holders in the CCG area. If there is no main provider please state this.

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- 6. How many/what value of Personal Health Budgets and Integrated Personal Commissioning Budgets is the CCG budgeting to be released in each of the next 5 years?
- 7. The name and contact details of the CCG's personalisation/Personal Health Budgets and Integrated Personal Commissioning Budget Lead.

Response

Request reference: RFI0522 Response date: 20.10.2016

Request:

- 1. Please supply me with your most up to date wound care formulary (please indicate if you do not work from a formulary).
- 2. Please can you outline how compliance with your formulary is enforced?
- 3. Please indicate where possible what your average monthly usage of each product is.
- 4. Can you list the number of wound care products used that are not currently on the formulary?
- 5. Can you provide usage levels for non-formulary wound care products in each of the last twelve months?
- 6. How often do you review your wound care formulary and when was this last undertaken?
- 7. Can you provide an overview of the information you assess when reviewing your formulary?
- 8. Can you supply the number of tissue viability nurses employed in
 - i. 2016
 - ii. 2015
 - iii. 2014
 - iv. 2013
 - v. 2012
- 9. Can you supply the number of leg ulcer nurses employed in
 - i. 2016
 - ii. 2015
 - iii. 2014
 - iv. 2013
 - v. 2012
- 10. What percentage of your practice nurses received specialist training in wound management in:
 - i. 2016
 - ii. 2015
 - iii. 2014
 - iv. 2013
 - v. 2012
- 11. Can you supply us with the figures for your total spend on wound care products in

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- i. 2016
- ii. 2015
- iii. 2014
- iv. 2013
- v. 2012
- 12. Can you supply us with the figures for your total spend on compression bandages in
 - i. 2016
 - ii. 2015
 - iii. 2014
 - iv. 2013
 - v. 2012
- 13. Can you supply us with the figures for your total spend on Anti-Microbial wound care products in
 - i. 2016
 - ii. 2015
 - iii. 2014
 - iv. 2013
 - v. 2012
- 14. Can you supply us with the figures for your total spend hosiery products in
 - i. 2016
 - ii. 2015
 - iii. 2014
 - iv. 2013
 - v. 2012
- 15. Do you have a strategy in place to implement NICE Guideline 179- Pressure ulcers: prevention and management of pressure ulcers
- 16. Can you provide details on how the NICE Guidelines is implemented and how you monitor compliance?
- 17. Can you supply the total number of patients in each of the last five calendar years that had
 - i. Level 1 pressure ulcers
 - ii. Level 2 pressure ulcers
 - iii. Level 3 pressure ulcers
 - iv. Level 4 pressure ulcers

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Request reference: RFI0523 Response date: 28.09.2016

Request:

- 1. Please provide the name and contact details (email & phone number) of the Mental Health Commissioner or lead for your CCG (the person responsible for commissioning adult ADHD services).
- 2. Which NHS England region are you a part of?
 - a. London
 - b. Midlands and East of England
 - c. North of England
 - d. South of England
- 3. What NHS Clinical Commissioning Group (CCG) are you a part of?
 - a. (Please complete)
- 4. In your CCG are there NHS provided mental health services for people with ADHD aged 18 years and above ?
 - a. Yes
 - b. No
- 5. Please provide as many details of the service/s as possible (for as many services as you have)
 - a. Postcode:
 - b. Town:
 - c. Website:
- 6. Details of the service/s
 - a. Is the service provided by staff:
 - i. WITH dedicated time and/or resources to work with this group
 - ii. WITHOUT dedicated time and/or resources to work with this group
 - iii. Don't know
 - b. Is this service a part of:
 - i. Adult Mental Health Services
 - ii. Child and Adolescent Mental Health Services
 - iii. A Specialist Mental Health Service
 - iv. Don't know
- 7. Do these services offer:
 - a. Treatment (Medication)
 - b. Treatment (Other Intervention)
 - c. Assessment
 - d. Diagnosis



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Request reference: RFI0524 Response date: 28.09.2016

Request:

Delayed care or refused any form of treatment, procedure or surgery, for patients on the grounds that they smoke or because they are obese.

If this has happened during this current financial year, and also if this has happened in the 2015/2016 financial year.

Response

Request reference: RFI0525 Response date: 20.10.2016

Request:

Breakdown of spending and budget cuts to Mental Health Services in the Dudley and Walsall area. I would also like a comparison with the rest of the UK please?

Response

Request reference: RFI0526 Response date: 28.09.2016

Request:

A list of pharmaceutical products/medicines/drugs that your CCG currently holds rebate agreements for. If possible, can you also provide the corresponding rebate start dates please? I understand that the financial details of the rebates would be considered commercially confidential but have been advised that the existence of a rebate with a product does not fall within a section 42 exemption. So, I am only requesting the product names, and if possible the rebate start dates.



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Request reference: RFI0527 Response date: 06.10.2016

Request:

- 1. How many data breaches you detected in 2015
- 2. How many of those breaches were cyber incidents
- 3. How many data breaches you detected in 2014
- 4. How many of those breaches in 2014 were cyber incidents
- 5. How much your trust spent on cybersecurity in 2015
- 6. How much your trust spent on cybersecurity in 2014

Response

Request reference: RFI0528 Response date: 06.10.2016

Request:

In each of the financial years 2013-14, 2014-15 and 2015-16 (ie give figures for each year separately) please supply the following information:

- 1. How many patients were a) medical b) surgical outliers ie in a bed in another department's ward?
- 2. How many of these a) medical and b) surgical outliers were over the age of 65?
- 3. How many patients were moved between wards during their stay
 - a) 3 times
 - b) 4 times
 - c) 5 times or more?

In each category, how many patients were over the age of 65?

- 4. On how many occasions were patients moved between 8pm and 8am?
- 5. How many patients were "boarded" ie taken to a ward where they waited until a permanent bed was ready?
- 6. What was the
 - a) average
 - b) maximum time that patients were "boarded" for?

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Request reference: RFI0529 Response date: 14.10.2016

Request:

The latest version of the performance "dashboard" sent by the national new care models team to your vanguard. Please send the full document, including any appendices, supporting material and commentary.

Response

Request reference: RFI0530 Response date: 20.10.2016

Request:

This request concerns patients supported through the continuing healthcare budget in your Clinical Commissioning Group. We are interested in patients who fall within the clinical group, regardless of which particular sub-section of the budget is involved.

- 1) Considering all patients supported by the continuing healthcare budget in your Clinical Commissioning Group.
- i) How many current patients fall into a group with a prolonged disorder of consciousness? Please include patients which have the following labels.
 - a) Vegetative state
 - b) Minimally Conscious State or Minimal Awareness State or similar
 - c) Prolonged disorder of consciousness
 - d) Is obviously in one of those states as recorded in the assessment tool
 - ii) How many current patients fall into a group with a prolonged disorder of consciousness where the state has been present for at least six months (not necessarily funded for all that time)?

Please include patients in categories listed in 1 i) a-d.

There is no need to separate out the different categories. The person may be of any age, and may have any underlying diagnosis including no clear diagnosis.

We recognise that there will be uncertainty in some cases. You should make a 'best guess' about the diagnosis if uncertain.

- 2) For patients in the categories set out in 1 i) a-d, please break the total number of patients down by where the patient is cared for using the following categories:
 - i) An NHS hospital or other NHS facility
 - ii) A nursing home or residential home
 - iii) Own home
 - iv) Other

We recognise that there are different types of residential care but do not expect a further differentiation.

- 3) For each patient currently being treated by your group in the categories listed in 1 i) ad, how long has the patient been in this state of prolonged consciousness disorder? If total length of state is unavailable, please provide the length of time that you have been funding care.
- 4) Considering all the patients you in the categories listed in 1 i) a-d

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- i) What was the total cost of supporting these patients in the 2015/16 financial year?
- ii) Please express this as a proportion of your total annual budget for the 2015/16 financial year.

Response

Request reference: RFI0531 Response date: 20.10.2016

Request:

- 1 How many individual GP practices are there in your CCG?
- 2 How many of them have an **active** (meets regularly; feeds back to the practice regularly) patient participation group (PPG) **with a named chair**?
- Who is responsible for checking how well run these PPGs are/how members are appointed/whether membership reflects the diversity of the patient list, etc?
- Given that practices were allocated dedicated funds for PPGs up to April 2015, what did those practices that had not set one up by then do with this money?

Response

Request reference: RFI0532 Response date: 24.10.2016

Request:

We are contacting all Clinical Commissioning Groups under the Freedom of Information Act to formally request information as to what interventions or services meeting this remit already exist. Examples might include:

- Welfare / debt / money management / housing / legal advice in a mental health setting (inpatient, community or at point of referral)
- Education to service users about managing finances, particularly if it addresses the emotional and behavioural aspects of this (for example through a recovery college)
- Screening and support to access advice available elsewhere
- Integrated care pathways for mental health and financial / welfare support
- Support into employment, such as individualised placement support
- Measures to support mental health staff to make referrals for financial advice (eg a central database of advice agencies, a prompting or screening process, training on welfare advice)
- Helplines that can give financial advice alongside mental health support
- Social prescribing (for example to adult learning)
- Peer support projects for people with both financial and mental health problems
- 1. Whether you consider financial difficulties in your local health needs assessment?
- 2. Whether your mental health service users (for both primary and secondary care) are routinely asked about their financial circumstances or difficulties?



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- Whether you commission, either solely or in partnership with any other agency (such as local government), any specialist services such as those listed above, for people who have both financial difficulties and mental health problems?
- 4. Whether you have a formal and/or informal working arrangement with any external organisations (e.g. Citizens' Advice Bureaux) providing financial, welfare or debt advice, and if so which one(s)?
- 5. How many people using your primary and secondary mental health services are referred to or provided with a specialist service that addresses financial needs?