

Dudley CCG Disclosure Log

October 2016

Request reference: RFI0533

Response date: 24.10.2016

Request:

Council's existing contracts relating to facilities management.

A.	Lift Service and Maintenance
B.	Air Conditioning and Ventilation Servicing and Maintenance
C.	Cleaning and Janitorial
D.	Mechanical And Electrical Maintenance
E.	Property Maintenance And Day To Day Repairs

In regards to the types of contracts I have displayed above can you please send the Council's primary contracts? Or can you please send me the contract that are above £1000. Also, so that I understand the information you have provided to me please state information if the Council doesn't have any contract I have stated within this request.

1. Contract Type – Please use the list I have provided above
2. Existing Supplier – Please state the supplier for each contract
3. Annual Spend- Please can you provide me with the spend for each individual supplier
4. Contract Duration- please note if there are any extensions period available and if so what?
5. Contract Start
6. Contract Expiry
7. Contract Review
8. Contract Description- a small description of the type of services included within each contract.
9. Number of sites covered for each contract e.g. the Council may have a maintenance agreement with a supplier that covers several sites/buildings.
10. Can you also send me the contact details of the person within the Council that is responsible for each one of these contract you have submitted.

Response

Request reference: RFI0534

Response date: 01.11.2016

Request:

CCG spending on support for people living with HIV in 2015/16 and plans for 2016/17:

1. Did you provide any funding through contracts or grants for services specifically supporting people living with HIV?
2. Is support for people living with HIV explicitly mentioned within the contractual documentation for any generic services you funded?

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3. If the answer to either of the above, please fill in the following in relation to these services:

Service/contract description	Expenditure in 2015/16	Is this contract commissioned for 2016/17 and if so what is the value of the contract
Support type	Does the contract include this service, yes/no (please also add any further information you wish to include)	
Peer support for people living with HIV (e.g. group or 1-2-1 peer support)		
Information, advice and advocacy for people living with HIV (e.g. housing or benefits advice)		
Self-management (e.g. treatment and adherence information and healthcare engagement)		
Sex and relationships support (e.g. sexual health support and disclosure support)		
Psychosocial support (e.g. counselling and mental health services)		
Other (please specify)		

[Response](#)

Request reference: RFI0535

Response date: 02.11.2016

Request:

- Performance of your Out-of-Hours service and how it compares against the timescales defined by the NHS 111 disposition those standards.
- For the financial year ending April 2016 can you please tell me what per cent of cases the ooh provider achieved a face to face contact within 2 or 6 hours (Dx05, 85, 97 and Dx06, 80 are I understand the main dispositions from NHS Pathways respectively) and what percent of 'speak to' dispositions are contacted by the service within 1 or 2 hours (Dx11, 117 and Dx12).

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- I understand that some CCG's do not gather this information. If that is the case then please provide me with information compared to the old standards for those individual years of 20 minutes for urgent GP telephone consultation and 60 minutes for a less urgent telephone consultation as well as GP contact visit within 1 hour (emergency) and 2 hours (urgent) and 6 hours less urgent AND describe how the NHS Pathways dispositions are mapped against each standard.
- Where you have agreed that the provider should carry out clinical management of 'contact' dispositions by phone please make this clear and provide information about the proportion where that begins within 20 minutes, 1 hour and 2 hours (and again provide information about how Dx codes are mapped against each).
- Should your provider report performance on these indicators against different time periods and/or the information is incomplete please provide this information instead with a brief explanation of the rationale for the different approach.

Response**Request reference:** RFI0536**Response date:** 24.10.2016**Request:**

- Can you confirm if you have received funding requests from Ambulance Trusts and/ or Acute Hospitals to deploy ambulance handover clinicians in Emergency Departments to improve turnaround times?
- If you have received requests please identify the requester and, if possible, share the submitted business case?

Response**Request reference:** RFI0537**Response date:** 24.10.2016**Request:**

1. Does the CCG reference or work to any guidelines in relation to sip feeds for adults and children? If so, please provide a copy or website link.
2. If yes, when is/are the document(s) expected to be reviewed?
3. What is the current referral time for patients to see a dietician?
4. Is nutrition included in any incentive scheme or other programmes that are being implemented? If so, what are they?
5. Does the CCG routinely 'MUST' screen / nutritionally screen patients?

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6. Please can you confirm whether we are permitted to reuse any information provided under the Open Government Licence?

Response

Request reference: RFI0538

Response date: 08.11.2016

Request:

For the period since 1st January 2016:

- Any governing body minutes and papers concerning prescription of, and funding for, any stop smoking medications including any minutes and papers distinguishing between practices for different products and different groups of smokers.
- Any CCG communications with GP practices in the CCG area concerning decisions on the funding prescription of, and funding for any stop smoking medications.

Response

Request reference: RFI0539

Response date: 08.11.2016

Request:

- 1a. Does the CCG currently have any procedures in place to reduce non-urgent/unnecessary GP referrals for **hospital treatment**? (Yes or no)
- 1b. If yes, please provide details: please state which areas/specialities the policy covers, how long it has been in place and how long it will apply.
- 1c. If there is no current policy, are there any plans to implement one within the next three months? If so, please give details as in 1b.
- 2a. Does the CCG currently have any policies in place to reduce inappropriate GP referrals for **diagnostic tests**? (yes or no)
- 2b. If so, please give details stating which tests are included, how long this policy has been in place and how long it will apply.
- 2c. If there is no current policy, are there any plans to implement one within the next three months? If so, please give details as in 2b.
- 3a. Does the CCG have any policies to reduce inappropriate **A&E attendances**? If so, please specify.
- 3b. Does the CCG have any policies to **redirect patients** who have arrived at A&E inappropriately – eg to primary care/pharmacy. If so, please provide details.

Response

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Request reference: RFI0540

Response date: 08.11.2016

Request:

Please provide information on the manufacturer used, licence expiry and licence cost including duration for each of the following IT security areas within the organisation:

1. Desktop anti-virus
2. Protection of Microsoft Exchange environment (please state if this is not applicable due to the use of NHSmail/NHSmail2)
3. Email gateway (please state if this is not applicable due to the use of NHSmail/NHSmail2)
4. Web gateway
5. Mobile device management/enterprise mobility management
6. Hard disk encryption
7. Removable media encryption
7. Firewall
8. VPN
9. Two factor authentication provider
9. Wireless network provider
10. Virtual server software provider and number of virtual servers (e.g. VMWare, Hyper-V etc.)
11. VDI software provider and number of VDI instances
12. Network access control solution provider
13. Security information and event management (SIEM) solution provider

Please also provide:

1. The total number of computers within the organisation.
2. The total number of smartphones within the organisation.
3. The total number of tablet devices within the organisation.
4. Details of whether IT security is provided by an in-house team or by a third party – if by a third party please state who provides the service and when the contract expires.

Response

Request reference: RFI0541

Response date: 03.11.2016

Request:

- Q1. Have you purchased any IT / ICT technical training courses or any other training Since April 2016 from; or any other of QA's offices?

QA training or QA limited (or any related businesses)
Rath House
55-65 Uxbridge Road
Slough
SL1 5SG

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- Q2. If so, please state what specific training services have been purchased and the exact monetary amount spent and what dates were these purchases made since April 2016?
- Q3. Who are the decision makers or buyers (provide name, job title, email address and direct phone number) who have purchased this IT/ICT technical training course or any other training Since April 2016?
- Q4. How much money has been spent with QA limited, QA training, QA Group, QA apprenticeships (or associated/related businesses) since April 2016 by entity?
- Q5. Have you purchased any pre-paid training credits before the financial year is coming to an end and then used the training courses in a next financial year?
- Q6. Please provide exact details of all the courses or training purchased under the pre-paid credits?
- Q7. What specific procurement processes were followed to award QA the training contracts?
- Q8. Provide copies of all the contracts awarded to QA in the last 3 years?
- Q9. Which other training providers were shortlisted before these individual contracts were awarded? List by contract.
- Q10. What is the current process for procuring training services?
- Q11. What is the complaints procedure for raising breaches in procurement processes? Example: creating one dominate supplier, awarding contracts without a fairness and transparency and not seeking to obtain best value for money.
- Q12. What training is yet to be purchased up to 1st April 2017?
- Q13. Please give specific details of courses, locations number and number of delegates who require to attend the training courses until 1st of April 2017?

Response**Request reference:** RFI0542**Response date:** 08.11.2016**Request:**

- Does the CCG operate or commission, a referral management centre that assesses referrals by local GPs?
- If yes, when was this introduced?
- Which organisation(s) operates the referral management centre for the CCG?
- Please list the relevant branches of medicine that fall under the referral management centre's remit e.g. cardiology, gastroenterology, palliative care etc.
- How much did the CCG spend on referral management centres for GP referrals in the past three financial years (2013-14, 2014-15, 2015-16)? Please break down by month

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- Does the CCG track or estimate savings made from using a referral management scheme? If yes, please give actual (or estimated) savings for past three financial years (2013-14, 2014-15, 2015-16)
- How many GP referrals did the CCG process over the past three financial years (2013-14, 2014-15, 2015-16)? Please break down by month
- Over the past three financial years (2013-14, 2014-15, 2015-16) how many referrals from GPs were rejected? (approx. if necessary) Please break down by month
- For this time period please state how many referrals were returned for the following reasons:
 - i.) Information missing in the referral
 - ii.) Not meeting criteria for commissioning policies and clinical referral guidelines
 - iii.) A specialist has reviewed the referral and advised the GP on how to treat the patient or has requested other investigations should be carried out ahead of a referral
 - iv.) Any other reason
Please state any other reasons for rejecting a referral and say how many rejections there were of each type
- For the past three financial years (2013-14, 2014-15, 2015-16) how many complaints has the CCG received about its referral process?

If you hold the information for more than one CCG please make this clear and breakdown your responses to the above questions for each CCG.

Response

Request reference: RFI0543

Response date: 08.11.2016

Request:

Commissioning services that deliver high quality VTE prevention.

Response

Request reference: RFI0544

Response date: 10.11.2016

Request:

- Does the CCG have a budget to fund new treatments/drugs approved by the National Institute for Health and Care Excellence (NICE) each year?
- If so, please state what this budget was for the past three financial years (2013/14 – 2015/16). Please breakdown by year
- Please list the NICE approved treatments/drugs which the CCG does not allow clinicians to prescribe
- To illustrate any trend, please provide this list for the past three financial years (2013/14 – 2015/16). Please breakdown by year
- Please give a brief and general explanation why the CCG does not allow clinicians to prescribe these treatments/drugs

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If you hold the information for more than one CCG please make this clear and breakdown your responses to the above questions for each CCG.

Response

Request reference: RFI0546

Response date: 10.11.2016

Request:

NHS Improvement document 'Agency Rules, March 2016' contains all definitions of phrases used in this FOI (see Annex 1).

The FOI seeks information for the period July 1st 2016 to September 30th 2016.

For clarity, Questions 1 – 4 apply to the agency price caps set by NHS Improvement.

1. How many shifts have over-ridden the price caps on total hourly charge paid to an agency for i) *core hours* ii) *unsocial hours*, as set out in Annex 2 of the above document for
 - a) Consultants
 - b) ST3 Registrars
 - c) FY2 doctors
 - d) Staff grade doctors
2. What was the i) average and ii) maximum hourly rate paid during *core* hours for:
 - a) Consultants
 - b) ST3 Registrars
 - c) FY2 doctors
 - d) Staff grade doctors
3. What was the i) average and ii) maximum hourly rate paid during *unsocial* hours for:
 - a) Consultants
 - b) ST3 Registrars
 - c) FY2 doctors
 - d) Staff grade doctors
4. What is the total amount (£) the Trust spent between July 1st and Sept 30th on paying staff above the rate cap?
5. How many doctors did you pay through a limited/personal service company during that period?
6. How many of these complied with the HMRC's IR35 legislation?
7. How much in total was this group (doctors paid through a limited/personal service company) paid during that period?

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8. How much did the Trust pay in total for the highest earning individual (whether through an agency OR a limited/personal service company) in the three months July 1st to September 30th?

[Response](#)

Request reference: RFI0547

Response date: 28.10.2016

Request:

Does your clinical commissioning group fund homeopathic treatment? If so, what kind of treatment(s) were offered and how much have you spent on those treatments in each of the last four financial years?

[Response](#)

Request reference: RFI0548

Response date: 11.11.2016

Request:

Requested a copy of your "Continuing Healthcare Choice & Equity Policy", or any similar policy which sets out how decisions for Continuing Healthcare are made.

[Response](#)

Request reference: RFI0549

Response date: 11.11.2016

Request:

What is your CCG's total spend on homeopathy per year for each of the last 5 years?

[Response](#)

Request reference: RFI0550

Response date: 25.11.2016

Request:

Request the following information regarding Complex Care packages, for adults with complex physical or neurological disabilities within your local CCG area.

Where possible, please kindly include responses on the attached spreadsheet.

1. Please supply the name, job title, email address and telephone number of the Commissioner with responsibility for commissioning Complex Care packages, for adults (aged 18-64) with complex physical or neurological disabilities.
2. Please provide the total number of adults receiving Continuing Healthcare (CHC) funded packages of care;

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- a) At year-end 2014/15 and 2015/16
 - b) New placements during the year 2014/15 and 2015/16
3. Please provide the total number of adults with the following conditions receiving CHC funded packages of care in 2015/16 – at year-end and new placements during the year. *If data not available for 2015/16, please provide 2014/15 data;*
- a) Acquired brain injury (ABI)
 - b) Stroke
 - c) Huntington's Disease
 - d) Multiple sclerosis
 - e) Spinal injury
 - f) Other neurological conditions e.g. Pick's disease, Korsakoff's syndrome, muscular dystrophy, Parkinson's disease, motor neurone disease (MND) – *please state which conditions are included in your response*
4. How many of those adults (*in question 3*) are cared for in Care Home and Hospital settings?
- a) Acquired brain injury (ABI)
 - b) Stroke
 - c) Huntington's Disease
 - d) Multiple sclerosis
 - e) Spinal injury
 - f) Other neurological conditions e.g. Pick's disease, Korsakoff's syndrome, muscular dystrophy, Parkinson's disease, motor neurone disease (MND) – *please state which conditions are included in your response*
5. Please provide the total expenditure on CHC funded packages of care for financial years 2014/15 and 2015/16, and the CHC expenditure on Care Home and Hospital placements over the same period. *If expenditure for 2015/16 is not yet available, please provide projected expenditure.*
6. Please provide the list of providers that received this funding.
7. What is the **highest** rate paid per week for a Complex Care (CHC funded) placement?
8. What is the **lowest** rate paid per week for a Complex Care (CHC funded) placement?

Where multiple CCGs are covered, please provide the requested data for each of the relevant CCGs.

[Response](#)

Request reference: RFI0551

Response date: 22.11.2016

Request:

Like to know how much of the CCG's budget has been allocated to the main provider of adult mental health services in the CCG area (probably a mental health trust), and how

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much has been allocated to the main provider of child and adolescent mental health services (CAMHS) in the CCG area, over the last five years.

Please give the break down per financial year; 2011/12, 2012/13, 2013/14, 2014/15, 2015/16

I would like a figure, and the figure as a percentage of the CCG's overall budget, for each year.

E.g. 2015/16:
Adult mental health care/NAME OF TRUST; £50m/5% of total budget
CAMHS/NAME OF PROVIDER; £10m/1% of total budget

Response

Request reference: RFI0552

Response date: 21.11.2016

Request:

Information on the day rates (fee/price) of Mental Health and Learning Disability rehabilitation services

Response

Request reference: RFI0553

Response date: 11.11.2016

Request:

- a) The total direct spend by the CCG on treating Type 1 Diabetes in each of the last five years.
- b) The number of Continuous Glucose Monitors funded by the CCG for i) adults, and ii) children with Type 1 Diabetes in each of the last five years,
- c) The number of Flash Glucose Meters funded by the CCG for i) adults, and ii) children with Type 1 Diabetes in each of the last five years.

Response