

**MINUTES OF THE MEETING HELD THURSDAY 9th JUNE 2016
BEACON CENTRE
4.30pm – 6.30pm**

Present:

Julie Jasper	Dudley CCG
Helen Codd	Dudley CCG
Caroline Brunt	Dudley CCG
Clare Hamilton	Dudley CCG
Kate Green	DCVS
Martin Jones	DCVS

Representatives from the following PPGs:

Geoff Lawley	AW PPG
Stuart Steele	AW PPG
Stephen Schwartz	Castle Meadows PPG
Jack Bates	Castle Meadows PPG
Tony Durrell	St Margarets Well PPG
David Stenson	Moss Grove PPG
Bryan Caldicott	Moss Grove PPG
Stuart Rudge	Feldon Lane PPG
Margaret Galligan	Feldon Lane PPG
David Bailey	Clement Rd PPG
Rachel Dykes	Keelinge House PPG
Margaret Roberts	Stourside PPG
Pat Lamb	Lapal PPG
Irene Arrowsmith	3 Villages PPG
Nigel Haydon	Lion Health PPG

Apologies were received from:

Keren Hodgson	Dudley CCG
Carole Evans	The Limes PPG
Laura Broster	Dudley CCG

1. Welcome, Introductions & Apologies

Julie welcomed all to the POPs meeting and thanked all for attending.

2. Update from Caroline Brunt, Chief Nurse at Dudley CCG

Caroline thanked all at POPs for inviting her to their meeting. Caroline joined Dudley CCG in October 2015. This is the first commissioning organisation that Caroline has worked for.

In 1981 Caroline trained as a nurse at Queen Elizabeth in Birmingham then trained as a midwife.

Over the last 16 years Caroline started to work in managerial roles. Caroline was then particularly interested in working in a Commissioning organisation.

Caroline sees her current role as being responsible for the quality and safety of healthcare for the patients of Dudley to ensure people:

- can look after themselves as best they can;
- when they need help, it's there for them in the right place at the right time.

Caroline has a small team within Dudley CCG who monitor quality and safety provided by local services, e.g. Dudley Group FT, Ramsay Healthcare, Malling Health, 46 GP Practices etc.

Questions for Caroline:

Q: How do you get providers to learn from each other if they don't have time to talk to each other?

A: We have statutory meetings with our providers where we can see the patterns across the different providers (e.g. young people admissions to hospital with self-harm), so we are working with the Mental Health Services & Dudley Group so we can get both providers to work together to improve this.

The CCG is working with all GP Practices to support them with this.

Q: Why don't you work with schools and educate them?

A: We are working with schools. We have a Children's Board Alliance; we have recently had a poor OFSTED review with issues we need to address. I am a strong believer of educating children.

Q: I find lack of communication is one of the biggest problems.

A: It's the single common factor that comes out of any enquiry. We learn from other people's mistakes as well as our own.

Q: Referring back to young people self-harming, I think a lot of it comes down to funding. The What Centre is designed for young people. There is talk this year that they will lose their funding.

A: Caroline's understanding is that the funding has continued but there is a lot of uncertainty with funding. There are around 1,000 voluntary organisations around the Borough which is a lot of resource to support funding that we need to ensure we use.

Q: Sharing information – different professions have different perspectives and aren't sure of what information is crucial to share. We need continuity. No significant improvement in mental health. When we talk about health, we need to prioritise.

A: It is really important that the different professions liaise with each other and share the right information to help with health and wellbeing. Mental health has been in the headlines a lot lately.

Q: At the Don Berwick conference yesterday, Don mentioned taking care into the home, how can we make this happen?

A: Yes, this is how it used to be. It's a very specific workforce now, however we are looking at taking care back into the community where appropriate.

Helen Codd updated all on the proposed formal consultation to take place regarding the Multi-Specialty Community Provider. The formal consultation is planned to commence from 18 July 2016. As soon as details are confirmed we will share them.

Julie thanked Caroline for attending.

Caroline offered to attend POPs on a regular basis and is happy to update on specific topics if requested.

3. Draft minutes from last meeting and outstanding actions

Helen updated all on the pre-consultation workshop on 20 June 2016, 10am – 12pm at Brierley Hill Civic Hall, the workshop will be led by Neill Bucktin. Please let Helen or Keren know if you wish to attend.

Dudley Borough Healthcare Forum has been cancelled on 7 July 2016.

David Bailey raised a query about the recent question to board regarding DNAs. This was read out and responded to at the last CCG Board meeting and an update will be shared as soon as possible

ACTION: Keren to share recent Board papers with POPs, in particular questions to Board responses

David Bailey also queried whether there was a response to a previous question on whether practices get paid for having a PPG. Helen advised in previous years there had been a Directed Enhanced Service (DES) which meant that practice who did have a PPG did get paid. This had now come to an end and it forms part of their contract.

4. Update from Board

All were given a copy of the chair and chief officer's report.

5. Questions to Board

Questions can be sent to helen.codd@dudleyccg.nhs.uk in advance of Board meetings.

Q: When will we get a Dudley CCG Mental Health Strategy? – Nigel Haydon

'We have begun the drafting process. We intend to now involve a group of service users and follow up during the course of the summer'

Q: What's the plan for the future in recruiting GPs in Dudley?

'The CCG is not directly responsible for recruiting GPs in to General Practice however, the CCG is responsible for the design and commissioning of a future model of general practice that is sustainable, attractive and rewarding. If we can meet these aims, Dudley practices will be in a competitive position to attract and recruit GPs.'

The commissioning of the MCP model of care will appeal to GPs in that they will be supported within multi-disciplinary teams, training and education, and access to wider range of support than would be the case outside of an MCP model of care.

In addition to the MCP procurement, the CCG has supported recruitment and retention of GPs by providing peer mentoring support, training, education, workforce development and planning, and the introduction of new roles within the General Practice – such as the establishing MDTs in all practices, piloting extended scope pharmacists, and the introduction of GPs with special interests and physicians associates.

It is noteworthy that the last three GP practice that have recruited for GP posts in Dudley have been able to recruit and fill those posts within a month – which is unusual compared the National difficulties being experienced with GP recruitment.'

6. Break & Networking

7. Any Other Business

Julie asked all if they had any items to discuss.

Kate Green and Martin Jones from Dudley Council Voluntary Services (DCVS) attended and gave the group information on alternative funding streams for activities or ideas they may wish to pursue. Kate and Martin left information for the group to take away and attachments would be included in the next newsletter. Alternatively, Martin can be contacted on 01384 267412 or via funding@dudleycvs.org.uk

Attachments provided:

- [Chairman and Chief Officer briefing](#)

Date of Next POPs Meeting

Thursday 11th August 2016
10.30pm – 12.30pm
Bank Street, Brierley Hill

AGM

Thursday 7th July 2016
5.30pm – 6.30pm
Brierley Hill Civic Hall

Dudley Borough Healthcare Forum

Thursday 4th August 2016
5.30pm – 7.30pm
Brierley Hill Civic Hall

Date of Next Board Meeting

Thursday 14th July 2016
1pm – 3pm
Brierley Hill Health and Social Care Centre

Glossary of Terms

CQC	–	Care Quality Commission
DAGB	–	Dudley Association of Governing Bodies (DAGB)
DG NHS FT	–	Dudley Group NHS Foundation Trust
DIRD	–	Do It Right Dudley!
DNA	–	Did Not Attend
DPMA	–	Dudley Practice Managers Alliance
ED	–	Emergency Department
EPS	–	Electronic Prescription Service
GP	–	General Practitioner
H&WBB	–	Health & Wellbeing Board
MCP	–	Multi-speciality Community Provider
MDT	–	Multi-Disciplinary Team
NHSE	–	NHS England
POP	–	Patient Opportunity Panel
PPG	–	Patient Participation Group
RHH	–	Russells Hall Hospital
SPP	–	Single Patient Portal
UCC	–	Urgent Care Centre
WiC	–	Walk in Centre
WMAS	–	West Midlands Ambulance Service