25th November 2013

FREEDOM OF INFORMATION ACT 2000 – Dudley CCG – Ref: FOI/001698

Thank you for your request received 18th November 2013. You asked for information regarding Violence and Abuse in A&E.

Your request for information has now been considered. I will answer your queries below in turn:

1) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances in which an A&E member of staff was verbally abused by an A&E patient or someone accompanying an A&E patient. This includes both individuals who have been checked in as patients and those waiting to be seen.

2) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances in which an A&E member of staff was physically abused by an A&E patient or someone accompanying an A&E patient. This includes both individuals who have been checked in as patients and those waiting to be seen.

3) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances in which an A&E member of staff was attacked with a weapon by an A&E patient or someone accompanying an A&E patient. This includes both individuals who have been checked in as patients and those waiting to be seen. Please indicate the weapon used if it does not fall beyond the compliance costs.

4) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances of the above nature which required hospital security to be called. Please also indicate the number of times police were called, if it does not go beyond compliance costs.

5) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of A&E staff that have been sacked, taken voluntary redundancy or have been made redundant. If this information falls beyond compliance costs, please provide data for the most recent year and work backwards until this exceeds compliance costs.

Dudley Clinical Commissioning Group is responsible for planning and buying healthcare, we are not a service provider. We therefore do not hold this information, however, it is possible that The Dudley Group of Hospitals NHS Foundation Trust may be able to assist you. A Freedom of Information request can be submitted by following the below link:

http://www.dgh.nhs.uk/about-us/freedom-of-information/making-a-request/

If you have any queries or concerns then please contact me.

If you are dissatisfied with the handling of your request please contact the Information Governance Manager at CSU, Kingston House, 438-450 High Street, West Bromwich, B70 9LD or telephone 0121 612 3882 or email donna.dallaway@nhs.net

You can also refer to the Information Commissioner at:

Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow

Chair: Dr David Hegarty Chief Officer: Mr Paul Maubach
Cheshire
SK9 5AF

Telephone: 01625 545700
www.informationcommissioner.gov.uk

Yours sincerely

[Signature]

Paul Couldrey
Head of Information Governance