



Section J: **Glossary of Terms**

Glossary of Terms

AQP	Any Qualified Provider - a mechanism for procuring services where there are multiple providers working to a common quality standard and price
Audit	A systematic review and evaluation of health care procedures and how successfully they are undertaken
BCF	Better Care Fund - a pooled budget with the Local Authority designed to support service integration and reduce admissions to hospital, nursing and residential care
CAO	Chief Accountable Officer
CDIFF	Clostridium Difficile - a bacteria best known for causing diarrhoea
CEN	Community Engagement Network - Dudley Council's network for public consultation
CFO	Chief Finance Officer
CHAIR/ CHAIRMAN	The Chairman's role is to provide leadership to the Board and lead the development of the strategic direction and long term vision for the CCG
COMMISSIONING	This is the process that CCGs go through to agree health services which a provider (such as an NHS Trust) will provide for a specified sum of money. Commissioning also involves monitoring these contracts to ensure best value for money
CQUIN	Commissioning for Quality and Innovation - a system of payment designed for commissioners to reward excellence
CSU	Commissioning Support Unit - an organisation providing services to support the CCG's functions
CALL TO ACTION	A programme of engagement with the public about the future of the NHS
CCG	See NHS DUDLEY CLINICAL COMMISSIONING GROUP
CLINICAL COMMISSIONING GROUP	See NHS DUDLEY CLINICAL COMMISSIONING GROUP
CONTINUING HEALTHCARE	Continuing healthcare is the name given to a package of care that is arranged and funded by the NHS for individuals who are not in hospital but have complex ongoing healthcare needs
DCVS	Dudley Community Voluntary Service
DUDLEY CCG/ DUDLEY CLINICAL COMMISSIONING GROUP	See NHS DUDLEY CLINICAL COMMISSIONING GROUP
DUDLEY GROUP NHS FOUNDATION TRUST (DGH)	See RUSSELLS HALL HOSPITAL
DMBC	Dudley Metropolitan Borough Council



EAU	Emergency Assessment Unit
ED	Emergency Department
EDS	Equality Diversity Scheme - a mechanism used to deliver the CCG's duties under the Equality Act
EI	Early Intervention
EMIS	A computer system for general practice
ENT	Ear, Nose and Throat
FRANCIS REPORT	A report of an enquiry conducted by Robert Francis, QC into events at Stafford Hospital
FOI	Freedom of Information
FRIENDS AND FAMILY TEST	A test of patient satisfaction based on asking 'how likely are you to recommend our services to your friends or family if they needed treatment'
GP	General Practitioner
HPA	Health Protection Agency
HSMR	Hospital Standardised Mortality Ratio - a method of comparing mortality levels in different years
HWBB	Health and Wellbeing Board - a statutory committee of the council responsible for producing the JSNA (see below) and the JHWS (see below). The Board consists of representatives from a number of bodies with a responsibility for health and wellbeing
HEALTHCARE FORUM	Dudley CCG's forum for consultation with patients and the public
HEALTHWATCH	The voice of the consumer in healthcare
IG	Information Governance
INTEGRATED SERVICES	Services that are provided across professions and organisations according to people's needs
INTERMEDIATE CARE	Services intended to bridge hospital and home based care by helping people recover and resume independent living more quickly. It is often given to patients who are unable to return home immediately and require some form of rehabilitation
IT	Information Technology
JSNA	Joint Strategic Needs Assessment - a joint assessment carried out by the CCG and the Council on the main needs affecting the residents of Dudley
JHWS	Joint Health and Wellbeing Strategy - a Strategy developed by the Health and Wellbeing Board in response to the JSNA
LA	Local Authority - an elected local government body, for example Dudley Metropolitan Borough Council
LES	Local Enhanced Service - a service commissioned from primary care beyond the scope of their usual contract

LAY MEMBER	A member of an official committee who has responsibility to represent the views of the population affected by the committee's work
LOCAL AUTHORITIES	This term refers to county councils, borough, district, town and parish councils
LMC	Local Medical Committee
LTC	Long Term Conditions
MRSA	Methicillin Resistant Staphylococcus Aureusis - a bacterial infection resistant to a number of antibiotics
MORTALITY RATE	The death rate within the population
NHS DUDLEY CLINICAL COMMISSIONING GROUP	Also referred to as Dudley CCG or the CCG
NICE	National Institute for Clinical Excellence. A national body set up by the Department of Health to oversee standards of clinical practice throughout the country and to pass judgement on the cost-effectiveness and value for money of new drugs
OD	Organisational Development
OOH	Out of Hours
PALS	Patient Advice and Liaison Service
POP	Patient Opportunities Panel - a group consisting of representatives from PPGs (see below) with whom the CCG consults
PPG	Patient Participation Group - a group established to enable engagement with practices at GP practice level
PRIMARY CARE FOUNDATION	An organisation set up to support the development of best practice within primary care and urgent care
PROVIDER	An organisation that provides health or social care services, e.g. hospital, hospice, nursing home
Q&A	Questions & Answers
QIPP	Quality Innovation, Productivity and Prevention - a programme designed to deliver improvements in quality and productivity
QP	Quality Premium - a series of nationally and locally agreed indicators against which the CCG's performance is assessed and for which a performance payment is received
RUSSELLS HALL HOSPITAL	The largest hospital managed by DUDLEY GROUP NHS FOUNDATION TRUST (DGH) (see above)
SERVICE LEVEL AGREEMENT (SLA)	These are contracts agreed between CCGs and service providers such as NHS Trusts. They are agreed on an annual basis
WIC	Walk In Centre
WMAS	West Midlands Ambulance Service



We hope you have enjoyed reading this, the first, Annual Report and Accounts of NHS Dudley Clinical Commissioning Group.

The Governing Body of the CCG wishes to thank every individual who has positively contributed to our work during 2013/14.

We would particularly like to acknowledge the contribution made by our friend and colleague Dr Liz Pope, who died tragically in November 2013.

