

Five-year Strategy 2014-1019 Plan on a Page

To promote good health and wellbeing; and ensure high quality health services for the people of Dudley

From: Dependency, Hierarchy and Modernism

To: Autonomy, Networks and Mutualism

Objective:

Effective and Efficient Care

- Clinicians have more time to spend with those who need it most
- Pathways of care (both urgent and planned) are as efficient as possible
- 20% efficiency gain for planned care
- 15% reduction in urgent care
- Avoidable emergency admissions reduced to 2332 per 100,000 by 2018/19

Objective:

Healthy Life Expectancy

- Premature mortality is reduced
- Inequalities in Health between all population groups are reduced
- Health and wellbeing services are at the heart of healthcare delivery
- 3.5% reduction in potential years of life lost per annum to 1685/100,000 by 2018/19

Objective:

Mutual approach to achieving best possible outcomes

- Patients can quantify the real value of the services that they receive
- Individuals achieve greater autonomy from healthcare
- All service providers network better around the needs of patients
- EQ – 5D Score 74% of people reporting health has improved by 2018/19

Objective:

High Quality Care for all

- Services are safe and unwarranted variations are minimal
- Patients are treated with care and dignity and not over-treated
- Our system is transparent and learns and improves with the public
- Eliminating avoidable hospital deaths
- MRSA – zero tolerance
- Grade 4 pressure ulcers – zero tolerance

Reimagining: A MUTUALIST CULTURE.

Creating opportunities for active citizenship in vibrant communities and a participative mechanism of engagement for all registered members. Changing the way we evaluate healthcare so that the patient can articulate the value of the services they are receiving. Promoting mutual responsibility between patient and professional to manage risk and personalise healthcare planning.

Reimagining: A NEW STRUCTURE OF DELIVERY

Changing the definitions of services from primary, community, mental health, social care and acute to: planned care, urgent care, reablement care and proactive care. Removing the boundaries between different professions to privilege population-based healthcare in the community with a networked primary care and registered population at the centre.

Reimagining: POPULATION HEALTH AND WELLBEING.

Enabling a step change in how our GPs coordinate the systematic management of long term conditions to achieve healthy life expectancy. Differentiating between: population health and wellbeing services - where continuity is key; from urgent care - where responsive access is the priority.

Reimagining: HEALTH & WELLBEING CENTRES FOR THE 21st CENTURY.

Supporting the development of new centres of care across the borough to provide modern facilities in our communities. Investing in front-line staff so they have the best possible training, support and satisfaction from a job well done – and by extension providing best possible care to our population.

Reimagining: INNOVATION AND LEARNING.

Using research to test and evaluate the key components of this strategy. Making it our business to focus on achieving efficiency and best practice in front-line care. Working better with technology: both within the health and social care eco-system as well as with individual patients .

Enabler: A mutualist based relationship with member practices and responsible local citizens – developing PPGs and an autonomous registered membership.

Enabler: Development of person-centred information: PSIAMS – personalised patient-driven reporting on the value of care ; Risk stratification to target resources based upon individual patient risk profiling.

Enabler: Commissioning for value: removing unwarranted variation in care and evaluating individual clinical performance to inform patient choice

Enabler: Commissioning-led population-based information systems and integrated IT that enable health and wellbeing services; mobilise front-line staff; support market shaping and market entry; and reduced cost to providers

Enabler: Our Primary Care Strategy and Estates Strategy – with Co-Commissioning of Primary Care with NHS England.

Enabler: Joint governance, performance and commissioning frameworks with all partners. Better Care Fund with Dudley MBC. Memorandum of Understanding with the Office of Public Health.

Enabler: Network leadership, training, evaluation and research programmes